

ALUMNI HIGHLIGHT

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Alumni Highlight 2026

From Nepal to an international business education at KMUTNB International College and onward to logistics roles in the UAE and supply chain work in Canada, Mahesh Dotel's path reflects the global outlook at the heart of the International College.

An ITBL 03 alumnus, he now applies production planning, inventory, customer service, transportation, and cross-cultural communication in his daily work. In this Alumni Highlight, Mahesh shares how classroom foundations became practical tools for a career across borders.

"I currently work as a Supply Chain Coordinator at George's Tastee Food Corporation, a food manufacturing company with both local and international sourcing of raw materials and ingredients. The company supplies products to major food service distributors, wholesalers, and retailers across different regions of Canada."

"Before this, I worked as a Logistics Management Executive in the UAE, where I focused mainly on the marketing and sales of logistics services for companies involved in B2B import and export operations. I was also responsible for managing client accounts, handling customer inquiries, coordinating shipments, and maintaining long-term customer relationships."

"The International College prepared me well for my current position in many ways. Courses such as Production Management, Transportation Management (land, air, and ocean), Purchasing and Procurement, Marketing, International Business, Import and Export Procedures, E-commerce, and International Business Studies are directly relevant to the work I have been doing."

"These subjects provided a strong practical foundation that helped me understand end-to-end supply chain operations and perform effectively in real-world business environments."

The connection between education and work becomes clearest in day-to-day situations where customer orders, production capacity, inventory, routes, timelines, and costs must align. Recalling concrete examples from Canada and the UAE, Mahesh explains how knowledge from the ITBL program helped him respond.

"When customer orders are received, I review the required quantities and delivery dates and then coordinate with the production team to confirm the daily planned production schedule. I check the available inventory, planned demand and total supply for the week, sort the order accordingly, and dispatch deliveries to meet the planned schedule."

"The concepts I learned in the ITBL program, especially in production management, inventory management, and supply chain coordination, help me connect customer demand with production capacity and inventory availability."

"At Al Sharqi Shipping Co. LLC., when customers contact us for import or export shipments, I handle the inquiry by first understanding their cargo details, timelines, and incoterms. I then coordinate with operations and overseas agents to check routing options, transit time, and cost before preparing a quotation."



“Using knowledge from subjects such as transportation management (air, ocean, and land) and import and export procedures, warehouse and distribution management, multimodal and freight forwarding, I am able to respond quickly and accurately to inbound, outbound, and ecommerce customer inquiries.”

Technical knowledge is only part of the equation. In an international supply chain environment, performance also depends on the ability to communicate across cultural and professional backgrounds. Mahesh reflects on how the college’s international setting shaped that mindset.

“First and foremost, in the field of logistics and supply chain management, effective communication plays a very important role. The international learning environment at the International College has helped me develop the ability to communicate clearly and work comfortably with people from different cultural and professional backgrounds.”

“Being an international student has taught me that there are no boundaries when working toward shared business goals. Regardless of background, we align with the company’s objectives, respect each other’s perspectives, and collaborate effectively. This mindset has helped me build strong working relationships and avoid misunderstandings in a fast-paced supply chain environment.

“Another important skill I gained is the importance of language learning. I am currently learning French, which helps me build stronger connections with local partners and customers in Canada. Overall, the international mindset and cross-cultural skills I developed have contributed significantly to my communication, collaboration, and performance at work.”

Looking back, Mahesh distills his preparation for the real working world into three lasting outcomes: a strong academic foundation, a structured way of thinking, and the confidence to communicate and collaborate across backgrounds.

“First, when it comes to my strong academic foundation, the subjects and courses at the International College are all directly relevant in logistics and supply chain management. During my time at the International College, I may not have fully realized their importance, but as I have progressed in my career, I have better understood their value little by little.”

“Second, the practical and structured way of thinking has helped me analyze problems, connect different functions, like marketing and sales, demand, supply, procurement, production, inventory, and delivery, and make practical decisions.”

“Third, studying in a diverse, international environment helped me develop a strong international mindset and cross-cultural communication skills. This has allowed me to work confidently with different stakeholders, adapt to new environments, and collaborate effectively with people from various backgrounds.”

His experience also gives him a clear message for students who are still building their own paths. He encourages them to use their college years to connect core concepts with practical, analytical, and communication skills.

“I would encourage prospective and current students to take full advantage of their time at the International College, KMUTNB. The subjects taught may seem theoretical at first, but they build a strong foundation that becomes extremely valuable once you enter the real working world.”

“My advice is to focus on practical skills you gain in the courses that are directly used in the workplace, how supply chains actually operate from sourcing and production to transportation, warehousing, and final delivery. This understanding helps you see how your work adds value to a business.”

“Second, develop sales, marketing, and communication skills along with strong analytical skills. Take part in project and team work at the college. In real jobs, you will need to communicate with customers, suppliers, carriers, and internal teams, respond to inquiries, and manage relationships. At the same time, analytical skills such as Excel, pivot tables, dashboards, Power BI, and ERP systems like SAP are essential for planning, tracking performance, and making data-driven decisions. I am still in the learning phase here.

“Third, make sure you understand the core concepts and terminology of logistics and supply chain management. These concepts are used daily at work, and a strong foundation will help you adapt quickly, perform confidently, and grow in your career.”

Mahesh Dotel’s story is a reminder that international education is not only about where learning takes place, but how far that learning can travel. His reflections close with gratitude. On the International College’s 12th anniversary, Mahesh looks back at its role in shaping globally minded professionals and offers his wishes for the years ahead.



“On the 12th Anniversary of the International College, I would like to extend my warmest congratulations to the faculty, staff, students, and alumni. The International College has played an important role in shaping globally minded professionals by providing strong academic foundations, practical knowledge, and an international learning environment.

“I wish the International College continued success, growth, and innovation in the years ahead. May it continue to inspire students, strengthen global partnerships, and prepare future graduates for meaningful careers in the international business and supply chain fields.”